

HEALTH CARE FOR LIFE

'a lifetime of high quality pet care for a modest mouthly fee'

Only £32.00 per month for dogs and £28.50 per month for cats

Why choose this plan...

- No more unexpected expensive veterinary bills giving you peace of mind.
- A range of discounts and benefits for all members.
- Your subscription will never increase because of your pet's age or illness.^{††}

What's included...

- · A free health examination on entry.
- Free microchipping and annual booster vaccinations.
- Consultations, professional fees for surgical procedures, x-rays and in-house laboratory investigations.*
- All treatment fees whether large or small.
- Your pet is eligible for up to £1000 of free treatment from a specialist or up to £500 at an emergency clinic.*

Joining conditions...

- Pets must be healthy to join, 6 years and under for dogs, 8 years and under for cats. Pets may remain on the scheme regardless of any illness that develops later on in life.**
- Pets must be fully vaccinated.
- To benefit from free booster vaccinations or referral treatment you must remain on the scheme for a minimum of 6 months.
- All medications and dressings are paid for at the time in addition to the monthly fee, however these will be at a discounted price.
- Breed exclusions do apply.[†]

Full list of benefits...

All consultations and treatment fees for illnesses and accidents	FREE	
Booster vaccinations	FREE	
Health examination on entry	FREE	
Consultations for general advice, check-ups, nail clips and other minor procedures in surgery time	FREE	
Microchips	FREE	
All necessary in-house laboratory tests, x-rays and other investigations	FREE	
All professional fees during operations carried out for medical reasons	FREE	
Other in-patient treatment procedures	FREE	
Medication and materials used for treatments/operations		
Worming and flea treatments		
Neutering and other non-medical procedures	20% discount	
Preventative dental treatment		
Grooming		
Pet Care Products	5% discount	
Canagan and Symply Pet Food		
Prescription Diets	10% discount	
Referral Fees *Professional fees only, not including medications. Excess of £150 for each referral	£1,000	
Emergency Fees *Professional fees and transfer only, not including medications. Excess of £150 for each out of hours treatment £500		

How do I join...

Simply make an appointment for your pets FREE health check. Once accepted onto the plan, complete your membership and direct debit forms. (The first month's instalment will be taken at the time of joining).

PRIORY VETERINARY PRACTICE STAMFORD

Uffington Road, Stamford PE9 2BF

Telephone: **01780 322333** www.prioryvetsstamford.co.uk



^{*}see terms and conditions



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TERMS AND CONDITIONS

Joining

**Each pet joining will be given a full veterinary examination to ensure that it is healthy. In the case of pets not registered at Priory Veterinary Practice, a full clinical history must be obtained from the previous veterinary practice prior to entry onto the plan. Pets showing an existing abnormal conditions or disease at this time will be unable to join the plan until the condition has been resolved. Once the condition is clear, and following another veterinary examination, the animal may then be able to join the scheme.

†Certain breeds do not qualify for the plan – i.e Giant and brachycephalic breeds. A full list is available on request.

Vaccination

All pets must be fully vaccinated before joining the plan and must receive all the recommended booster vaccinations. Dogs must be vaccinated against Distemper, Parvovirus, Hepatitis and Leptospirosis. Cats against Calicivirus, Herpes Virus and Panleukopenia Virus.

Membership

Membership is for a minimum of six months payable by direct debit or standing order.

The first payment will be taken at the time of joining followed by monthly payments of £32 or £28.50. Direct debits will be taken on the first working day of each month. Membership will begin from the date the initial payment was made.

If a monthly payment is cancelled or not made for any reason then cover will lapse immediately. If cover does lapse then your pet will require a fresh examination before being readmitted onto the plan.

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If a pet leaves the plan after less than six months membership, the full costs of any free vaccinations given or refunded referral and out of

 $^{\dagger\dagger}\!M\!$ onthly fees are subject to change in line with inflation and increased veterinary costs.

Extent of Cover

The amount of cover is specified in the schedule of benefits.

hour's fees, become payable immediately.

Discounts will only be given when payment for goods or services is made on the same day on which they are supplied. Surgical treatment for congenital abnormalities (i.e. retained testicles, umbilical hernia, entropion of the eyelids) and caesareans are not covered on the plan.

Apart from two specific exceptions, treatment under the plan is only available from Priory Veterinary Practice, Stamford. The two exception are:

 Out of hour's emergency treatment – In the event of a genuine emergency, where it is not reasonable to wait until Priory Veterinary Practice opens, treatment out of normal hours will be available from our specified out of hours provider.

If a transfer to our A&E service is deemed necessary by the duty vet, the cost for this will be covered within the plan.

Cover will not be given for:

- Out of normal hours treatment at any other centre.
- Any procedure which could reasonably wait until Priory Veterinary Practice is open.
- Where the plan is not up to date on the day of the Emergency treatment.
- Medicines dispensed by our specified out of hours provider.
- The first £150 of fees for each visit.

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Specialist referral treatment – Cover for treatment at an
established veterinary specialist referral centre will only apply
where such treatment is arranged by Priory Veterinary Practice
and is considered essential (i.e. not elective) by the attending
veterinary surgeon. Cover does not include alternative therapies
(i.e. hydrotherapy, acupuncture, physiotherapy, homeopathy), any
medicines dispensed by the referral centre, nor the first £150 of

The total value of treatment at other centres covered under the plan will be limited to the maximum shown on the schedule of benefits. Fees due to the A&E and referral clinic must first be paid direct by the client and all invoices and receipts preserved. A claim form will then be supplied on request.

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Treatment under the plan is available by appointment at Priory Veterinary Practice during normal opening times. Our normal hours are weekdays 8.30am – 6.30pm, excluding national holidays.

Except as specified above, treatments given outside these hours or treatments given at another veterinary practice are not covered. The costs of home visits are not covered by the plan.

Breeding Cover

Treatment for conditions related to breeding including caesareans are not covered. The plan does however include discounts for treatment to prevent breeding (i.e. neutering and anti-season injections)

Termination of Membership

Membership of the plan may be terminated at any time by either the owner of the pet or Priory Veterinary Practice after the first 6 months.

Schedule of Benefits

All consultations & treatment fees for illnesses & accidents FREE

Booster vaccinations & microchips	FREE
Health examination on entry	FREE
Consultations for general advice, check-ups, nail clips and other minor procedures in surgery time	FREE
All necessary in-house laboratory tests, x-rays & other investigations	FREE
All professional fees for operations carried out for medical reasons (excluding caesarean sections and congenital abnormalities)	FREE
Other in-patient treatment procedures	FREE
Medication &materials used for treatments	20% discount
Worming & flea treatments & Grooming	20% discount
Neutering & other non-medical procedures	20% discount
Preventative dental treatment	20% discount
Pet Care Products Including Canagan and Symply Pet Food	5% Discount
Prescription Diets	10% Discount
Referral Fees	£1,000
Emergency Fees	£500

No addition or variation of these conditions will bind the practice unless specifically agreed in writing and signed by the Practice Principle. No agent or person employed by, or under contract with Priory Veterinary Practice has the authority to alter or vary these conditions in any way.

'Caring for your pet'